

Bluffton EMS is proud to serve the Village of Bluffton and its surrounding areas. We are an all volunteer agency and we currently have a roster of twenty one members. We are each given pagers that alert us that a call has been made to **911**. When the pager goes off we then respond quickly and safely to the EMS station to man the squad. We are proud that Bluffton EMS has an average response time from time of page to time leaving the station of under six minutes. Our goal is to deliver the best care to the patient in their time of need. We have the ability to transport the patient to the following hospitals. Bluffton Hospital, Blanchard Valley Hospital, Lima Memorial Hospital, and St. Rita's Hospital. Bluffton EMS implemented a quality assurance program several years ago. What this does for us as an agency is, it allows us to review run reports to make sure that we are adequately following our protocols and that we are giving the best care to our patients. We also send Quality Assurance forms to about every other patient that we transport. This will give us valuable information on the strengths and weaknesses of our department. If you ever have any questions or concerns or if you are interested in information on becoming a Bluffton EMT feel free to contact me at [emschief@bluffton-ohio.com](mailto:emschief@bluffton-ohio.com).